

Accessibility Statement for UK Shipping Concierge

This is an accessibility statement from UK Shipping Concierge.

Measures to support accessibility

UK Shipping Concierge takes the following measures to ensure accessibility of UK Shipping Concierge:

- Include accessibility as part of our mission statement.
- Include accessibility throughout our internal policies.
- Integrate accessibility into our procurement practices.
- Appoint an accessibility officer and/or ombudsperson.
- Provide continual accessibility training for our staff.
- Assign clear accessibility goals and responsibilities.
- Employ formal accessibility quality assurance methods.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. UK Shipping Concierge is partially conformant with WCAG 2.2 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Additional accessibility considerations

Although our goal is WCAG 2.2 Level AA conformance, we have also applied some Level AAA Success Criteria: Images of text are only used for decorative purposes. Contrast ratio throughout the website is typically around 16:1 or higher, far exceeding AAA requirements.

Feedback

We welcome your feedback on the accessibility of UK Shipping Concierge. Please let us know if you encounter accessibility barriers on UK Shipping Concierge:

- Phone: 0203 817 2000
- E-mail: infoline@mcga.gov.uk
- Visitor Address: Maritime & Coastguard Agency Spring Place 105 Commercial Road Southampton SO15 1EG United Kingdom
- Postal Address: Maritime & Coastguard Agency Spring Place 105 Commercial Road Southampton SO15 1EG United Kingdom
- Twitter: [@UKShipConcierge](#)

We try to respond to feedback within 2 business days.

Compatibility with browsers and assistive technology

UK Shipping Concierge is designed to be compatible with the following assistive technologies:

- Compatible with all popular browsers, operating systems and assistive devices.

Technical specifications

Accessibility of UK Shipping Concierge relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS

- JavaScript
- Drupal 10

These technologies are relied upon for conformance with the accessibility standards used.

Assessment approach

UK Shipping Concierge assessed the accessibility of UK Shipping Concierge by the following approaches:

- Self-evaluation

Date

This statement was created on 24 June 2024 using the [W3C Accessibility Statement Generator Tool](#).